

### Preferred Carrier Freeze Authorization

Customer Billing Name: \_\_\_\_\_  
(Must be same name as Membership)  
Customer Mailing Address: \_\_\_\_\_  
\_\_\_\_\_

Telephone Number(s): \_\_\_\_\_

Customer's month and year of birth, mother's maiden name **or** last four digits of the customer's social security number: \_\_\_\_\_

The purpose of this freeze is to prevent a change in your long distance service provider(s) without your consent. A freeze is a protection against "slamming" (switching your service provider(s) without your permission). You can impose a freeze on either your intraLATA (local toll) or interLATA (long distance) service provider, or both. If you choose to freeze your account, you must contact Colorado Valley Telephone Cooperative, Inc. at 979.242.5911 or 800.242.5911. Colorado Valley must verify your freeze request by getting your written and signed authorization. You will not be able to change your long distance service provider(s) without lifting the freeze. You may lift the freeze by giving Colorado Valley a written and signed request or by calling Colorado Valley with your request. You must do this in addition to providing the verification information that your new long distance service provider(s) will request. There is no charge to the customer for imposing or lifting a freeze.

***Please complete the following for each service for which you are requesting a freeze:***

I authorize a freeze for the telephone number(s) listed above for intraLATA (local toll) service.

Current preferred intraLATA (local toll) company: \_\_\_\_\_

Customer's signature: \_\_\_\_\_ Date: \_\_\_\_\_  
(Must be same name as Membership)  
Customer's printed name: \_\_\_\_\_

I authorize a freeze for the telephone number(s) listed above for interLATA (long distance) service.

Current preferred interLATA (long distance) company: \_\_\_\_\_

Customer's signature: \_\_\_\_\_ Date: \_\_\_\_\_  
(Must be same name as Membership)  
Customer's printed name: \_\_\_\_\_

**Mail this form to:**  
Colorado Valley Telephone Cooperative, Inc.  
P. O. Box 130  
La Grange, TX 78945

**Or FAX to: 979.247.5160**