

# Texas No-Call List Customer Notice

Residential customers may add their name, address and non-business telephone number to a statesponsored no-call list that is intended to limit the number of telemarketing calls received. The nocall lists will be published quarterly and telemarketers must update their no-call lists from the published list each quarter (January 1, April 1, July 1, October 1). Telemarketers will have 60 days from the date a number appears on a published list to update their internal databases and remove numbers. The first published list became available to telemarketers on April 1, 2002. You will be advised when you register on which quarterly list your telephone number will appear.

There is no charge for adding phone numbers to this list. Registration is free. Your registered telephone number( s) will remain on the list for three years from the date your residential or wireless telephone number is first published on the list.

Consumers may register for the Texas No-Call list in either way:

1. Online at <https://www.texasnocall.com> for instant registration. The site is available 24 hours a day, 7 days a week, 365 days a year.
2. To register by mail, use the printable Residential or Business registration form at <https://www.texasnocall.com> and send the printable registration to: TEXAS NO CALL, 100 Summer Street, Suite 800, Boston, MA 02110

A customer that registers for inclusion on the no-call list may continue to receive calls from groups, organizations, and persons who are exempt from compliance in accordance with the Public Utility Commission of Texas substantive rules.

Si usted quisiera obtener esta informacion en espanol, favor de comunicarse con nuestra oficina de negocios a 979-242-5911.

## National Do Not Call Registry Notice

Consumers may also register for the National Do Not Call Registry by visiting [www.donotcall.gov](http://www.donotcall.gov) or by calling 1-888-382-1222, TTY 1-866-290-4236 from the number you wish to register. If you register online, you will receive a confirmation email from [donotcall.gov](http://donotcall.gov). You must click on the link in the email within 72 hours to complete your registration. There is no charge for registration in the National Do Not Call Registry.

Political organizations, charities, telephone surveyors or companies with which you have an existing business relationship are still permitted to call you even after you register in the National Do Not Call Registry. Additionally, organizations with which you have an established business relationship can call you for up to 18 months after your last purchase, payment or delivery. Companies to which you have made an inquiry or submitted an application may call you for three months. However, if you ask a company to not call you, it must honor your request regardless of an established business relationship.



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